

AODA



Accessible Customer Service E-Learning Course

IT'S THE LAW! Ontario is enforcing accessibility standards. All organizations are required to train staff in providing accessible customer service.

The goal of HR Proactive's e-Learning program is to enhance your skills and comfort level in assisting people with disabilities. The program will add to your understanding of the needs and requirements of customers, co-workers, and members of the public with disabilities, and give you tools that will help you create a safe and welcoming environment for everyone.



About the Course

- Complies with the AODA Customer Service Standard
- 30 minutes in length
- Provides Certificate of Completion
- Quiz
- Can be customized to include your logo, policies
- Back-end database to track your learners

HR Proactive has been a trusted provider to employers across Ontario for the last seventeen years, with products and services related to human rights and harassment prevention. Many of the consultants that work with HR Proactive are former staff of the Ontario Human Rights Commission, with decades of experience in dealing with issues related to disability.

www.accessiblecustomerservicetraining.com

1-888-552-1155 or sales@hrproactive.com